



First OIE regional workshop on the role of Veterinary  
Services on  
animal welfare in natural disasters for Balkan countries  
26-28 November 2018, Teramo, Italy

**Group activity (Opera method): lessons learnt and  
after-action review by the Balkan countries  
addressing animal welfare issues in natural disaster  
situations**

Group 1

# Group 1

# Most ranked outcomes (maximum 5)

Planning	Response	Recovery
Roles and responsibilities (NGOs, private sector, competent authorities)	Roles and responsibilities (NGOs, private sector, competent authorities)	
Communication	Communication	Communication
	Prioritisation (public health and animal welfare)	
Logistics	Logistics	Financial contribution
Lessons learned	Lessons learned	Lessons learned

# Group 2

# Most ranked outcomes

1. Guidelines, Protocol, Budgets, Intergovernmental Liaison and Legal Framework
2. Capacity Building, Training and Professional Resources
3. Information Systems & GIS
4. Risk Assessment & Analysis
5. Collaboration with Stakeholders
6. Public Awareness

# Group 3

# Most ranked outcomes (maximum 5)

1. Legislation
2. Planning
  - *chain of command*
  - *regular updating*
  - *availability of resources*
3. Training of all involved
4. Communication and cooperation